

## SERVICE & MAINTENANCE

### DDSL STANDARD SERVICE CONTRACT FEATURES BUT NOT LIMITED TO:-

- 24/7 365 days Call Out Facilities answered by Engineers not robots.
- Fully Equipped Vans
- Fully Calibrated Equipment
- Lorries with HIAB
- Fully Qualified Mechanical Engineers
- Fully Qualified Electrical Engineers
- Fully Qualified SCADA Engineers
- All Engineers hold CSCS / ECS Cards
- All Engineers Qualified Appointed Person
- All Engineers CRB Checked
- All Engineers have PDA's / Laptops
- Flexible Contracts to Suit
- All Appointments done by via In house Facilities Management Software



### **NIGHT AT THE MUSEUM ..... Starring DDSL Service Team**

A major public museum in London had a non-running generator set. They had called in 5 different companies over many years but all had failed to complete the mission impossible and gave up.

The museum had recently appointed a new Facilities Management Company who DDSL have a long relationship with for help.

DDSL attend and on the first visit had diagnosed the issues which proved to be a combination of minor faults and complicated design issues.

DDSL provided design solutions to get the generator set operational using their combined knowledge and industry experience.

DDSL having resolved the faults where then involved in full black start building test which went off successfully without any problems and the generator set was in service for the first time in years.

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Contact us or visit us at our website

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